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APPLICANTS

Travis Parry, Boise, ID;

** CONTINUING DATA *****

** FOREIGN APPLICATIONS *****

IF REQUIRED, FOREIGN FILING LICENSE GRANTED

** 05/23/2001

Foreign Priority claimed 35 USC 119 (a-d) conditions met Verified and Acknowledged	<input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Examiner's Signature _____ Initials _____	STATE OR COUNTRY ID	SHEETS DRAWING 9	TOTAL CLAIMS 20	INDEPENDENT CLAIMS 4
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ADDRESS

HEWLETT-PACKARD COMPANY
 Intellectual Property Administration
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TITLE

System and method for providing customer support

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